



Dear Customer and Member,

it is a pleasure for us to introduce to you today the marketleading magazine **Call Center INTERNATIONAL**. It is published by **Gabler Publishing Group**, Germany, an internationally prominent science publishing house and renowned provider of specialized publications in Europe, with over 60 publishing houses in approximately 20 countries in Europe, Asia and the USA and more than 5000 coworkers worldwide. We publish about 2000 magazines and more than 6500 new books annually.

Recently, a media cooperation between ECCCO and the magazine has been launched. The aim for CallCenter INTERNATIONAL magazine is to promote the exchange of knowledge and information and provide indepth information to you, our readers, about the development of call centre business in the European markets.

As a member of your national association, you will now have **the unique chance to subscribe to this international organized magazine for the special price of 25 Euro per year only for 4 issues a year**, including regular national market reports from call centre and research experts as well as whitepapers and additional online content.

Up to this issue you might already have received the magazine **CallCenter INTERNATIONAL free of charge**. If you wish to continue receiving the magazine regularly or subscribe as new reader, please complete the form on the back and return it to your national association or directly to

GWV Fachverlage GmbH / Gabler Verlag
CallCenter INTERNATIONAL
Abraham Lincoln-Str. 46
65189 Wiesbaden
GERMANY

Fax to +49 (0) 611 7878 412
Email to CallCenterInternational@gabler.de

Best regards

A handwritten signature in black ink that reads "Simone Fojut". The signature is written in a cursive, flowing style.

Simone Fojut
Editor-in-Chief
CallCenter INTERNATIONAL / CallCenterPROFI

Simply reply by fax to

+49 (0) 611 7878 412

or write to
GWV Fachverlage GmbH / Gabler Verlag
CallCenter INTERNATIONAL
Abraham Lincoln-Str. 46
65189 Wiesbaden
GERMANY

Email to CallCenterInternational@gabler.de

**Yes, I would like to receive CallCenter INTERNATIONAL Magazine delivered by mail to my address for one year (4 issues) for the special subscription price of €25 (subscribers outside Germany) incl. shipping and handling.
I can cancel my subscription anytime, the fee for issues not received yet will be returned.**

Title

First Name

Last Name

Company Name

Department

Position / Job Title

Address

Postcode/ZIP

Country

Telephone

Fax

Email

Signature

Date

21209001

By providing your email address you consent to being contacted by email for direct marketing purposes by GWV Fachverlage GmbH.

Information you supply to GWV Fachverlage GmbH may be used for publication (where you provide details for inclusion in our directories or catalogues and on our websites) and also to provide you with information about our products or services in the form of direct marketing activity by phone, fax or post. Information may also be made available to 3rd parties on a list lease or list rental basis for the purpose of direct marketing. If at any time you no longer wish to (i) receive anything from GWV Fachverlage GmbH (ii) to have your information made available to 3rd parties, please write to GWV Fachverlage GmbH / Gabler Verlag, CallCenter International, Abraham Lincoln-Str. 46, 65189 Wiesbaden, Germany.